



Indulge Your Ears with the
Comfort of Custom Fit Products

A series of overlapping, wavy lines in various shades of blue and white, resembling sound waves or audio signals, spanning across the middle of the page.

PERSONAL AUDIO
MONITORS

OWNERS MANUAL

CONTENTS

Introduction	1
Installation Instructions	2
Product Care	3
Limited Warranty	4
Warnings	5
Comments	7

INTRODUCTION

Congratulations on the arrival of your custom-fit Personal Audio Monitors (PAMs) from ListenHear™. We're pleased that you selected ListenHear's innovative, premier quality PAMs, and we greatly appreciate your confidence in our products.

These PAMs deliver a quality of sound and comfort that is prized by professional musicians and discriminating audiophiles. ListenHear's advanced transducers provide the true, high fidelity reproduction of a sound studio. Your PAMs also significantly reduce ambient noise, providing up to 26 dB of sound protection to meet the challenges professionals face during live performance – or discriminating audiophiles might experience in noisy environments.

ListenHear PAMs are excellent for use with any portable music device or for gaming, and we think you'll agree that they deliver the best sound you've ever heard. We're excited for you to begin using your PAMs, but they deliver a *quantity* of sound that deserves respect. Please use them carefully and follow the warnings listed below.

Your ListenHear brand PAMs are made by highly trained and experienced audio engineers and technicians using world-class processes and precision equipment. To allow easy identification, your custom PAMs have been carefully laser-inscribed with your name and unique serial number. This information, including a digital scan of your original impressions, can be used to order additional products, upgrade or replacements without the need for new ear impressions.

Identify the left and right PAMs by the color of the shell or your engraved name. The blue shell or printing is for your left ear and the red shell or printing is for your right ear. Using your left hand, insert the blue earpiece. Use your right hand to gently pull the outer ear up while placing the earpiece canal tip into the ear canal. Then, slowly turn and/or rock the earpiece until it's securely in place. Repeat this procedure with the red earpiece.

ListenHear PAM cables are available in two format options and are placed to allow full head movement without interference. Audiophile PAMs have permanently affixed cables with the customary down placement. Our professional PAMs have removable cables that go over the ear and are tightened behind the head. We encourage you to gradually increase your wearing time to become accustomed to the unique sensation of custom-fit Personal Audio Monitors.

Follow these tips to ensure your ListenHear PAMs will provide long-lasting optimum performance.

- Carefully wipe the earpieces with a clean, soft cloth after each use.
- Never expose your PAMs to extreme heat or cold.
- Never pull the cable to remove PAMs from your ears. Cable damage and/or reduced performance may result.
- To disconnect removable cables from the earpiece, carefully hold the cable sleeve near the connecting point.
- Handle carefully to avoid dropping your PAMs on hard surfaces.
- Keep your PAMs in the protective storage case provided when not in use.

Proper fit is critical to your ListenHear PAMs function, and any problems with fit need to be addressed immediately. We guarantee the fit for 60 days following the ship date. ListenHear also warrants this product against defects in materials and workmanship for 12 months following the ship date.

Internal components and the external shell are covered by this warranty. The cables, as well as product or component failure as a result of misuse, accident or neglect (as determined by representatives of ListenHear) are not included in this warranty. There are no other warranties, express or implied, except as set forth here.

For warranty or other service for your ListenHear Personal Audio Monitors headphones, please call our Customer Service Center at 1.800.262.8611, Monday through Friday 8 a.m. to 5 p.m. Central Time. To return your PAMs for service or repair, please send the carefully packaged product with cables to:

Attn: ListenHear PAM Service
 6700 Washington Ave. S.
 Eden Prairie, MN 55344-3405

Please ship postage prepaid and insure against loss or damage. Include your name, phone or e-mail and return address, as well as detailed information regarding any problems you've experienced.

- Turn the music volume down on your listening device before inserting your PAMs and gradually increase volume to a moderate level.
- Although PAMs deliver a rich and pleasing sound at low listening levels, using them at high volumes can permanently damage your hearing. The Occupational Safety and Health Administration (OSHA) recommends that you limit your daily noise exposure, as follows:

OSHA: Permissible Daily Noise Exposure

Sound Pressure Level (dB)	Noise Exposure Limitations Per Day
90 dB	8 hours
92 dB	6 hours
95 dB	4 hours
97 dB	3 hours
100 dB	2 hours
102 dB	1.5 hours
105 dB	1 hour
110 dB	30 minutes
115 dB	15 minutes
Above 115 dB	Not Recommended

For more information, see the OSHA Web site at www.osha.gov.

- Do not use your PAMs where a failure to hear your surroundings could be dangerous, such as driving, biking or operating machinery.
- Do not wear your PAMs during rapid changes in altitude or pressure such as airplane takeoffs and landings. Remove them occasionally to reduce any pressure that may build up while flying.
- Keep your PAMs away from young children. The product includes small parts and cables that may create a choking hazard.
- Never let others use your PAMs. They are intended for your personal use only.
- Do not expose your PAMs to water.

We welcome comments on the performance of your ListenHear Personal Audio Monitors or suggestions on how we could improve them. Please direct your comments, suggestions or questions to us at:

Listenhearstore.com
1.800.262.8611

